



Never act under pressure. Scammers often create urgency:

- “Your account has been compromised”
- “Your grandchild needs money immediately”
- “You must act today or your account will be frozen”

Legitimate organizations do not demand immediate payment or confidential information during an unsolicited call.

Never give out:

- Verification codes sent to your phone
- Social Security number
- Bank account numbers
- Credit card numbers
- Online passwords

QUICK RESPONSES

If someone calls asking for money or personal information, say:

- 1 I do not give any information over the phone.
- 2 I will hang up and call the company directly.
- 3 I will speak with my family before making any financial decision. Then HANG UP.

If you think you were targeted, report the scam: **FTC:** <https://reportfraud.ftc.gov>
FBI Internet Crime Complaint Center: <https://www.ic3.gov>

Reporting helps law enforcement track scams and protect others.